

Help in an emergency

Many Carers are often concerned about emergency situations where they are suddenly unable to care for the person they care for. This may be the result of an accident, sudden ill health or even being delayed home by an unexpected situation.

Cheshire Carers Centre, in partnership with Crossroads Cheshire East operate a service which provides back up and support in an emergency. This is called the Carers Emergency Card and Response Service.

Carers register for the scheme and are given a Carers Emergency Card to carry in their wallet/purse to alert people such as the emergency services that someone depends on them. The card has a unique ID number which links to a back up plan and the 24 hour contact telephone number for the Carers Emergency Response Service.

Once the Carer has registered for the scheme a back up plan is put in place. This includes details about the person cared for, their particular care needs and details of emergency contacts such as family members or friends. If an emergency happens, firstly the listed emergency contacts are alerted. If these emergency contacts are unable to arrange care, then a Care Worker from Crossroads provides support for up to 48 hours. They have all the necessary information about the person who is cared for. This back-up service is completely free and operates across Cheshire West and Chester and Cheshire East Council.

To register for the scheme or for further information please contact Michelle at Cheshire Carers Centre tel. 01606 333125 or e mail emergencycard@cheshirecarerscentre.org.uk